



Code of Conduct for Parents/Carers or Visitors

This Code of Conduct is an unsigned agreement between the Parents/Carers and Visitors at Gwenfro CP School.

At Gwenfro School we are proud to have a supportive school community who recognise that the education of our children is a partnership between us. We expect our school community to respect our school ethos, keep our school and outside areas tidy and set a good example in their own behaviour on school premises.

As a partnership we are all aware of the importance of good working relationships and recognise the importance of these relationships to equip our children with the necessary skills for their education.

The purpose of this code of conduct is to provide the expectations around the conduct of all parents/carers and visitors connected to our school.

We are committed to resolving difficulties in a constructive manner, through an open and positive dialogue. However we understand that everyday misunderstandings can cause frustrations and have a negative impact on relationships. Where issues arise or misconceptions take place, please contact your child's teacher or the Headteacher, who will be available to meet with you and go through the issue and hopefully resolve it. Where issues remain unresolved, please follow the school's complaints procedure. A copy can be requested from the school office.

Behaviour that will not be tolerated:

- Disruptive behaviour which interferes with the schools normal procedures anywhere on the school premises.
- Using loud, negative or offensive language or displaying aggression.
- Threatening in any way, a member of staff, visitor, fellow parent/carer or child.
- Damaging or destroying school property including planted areas.
- Sending abusive or threatening emails or text/voicemail/phone messages or other written communications (including social media) to anyone within the school community.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff/governors at the school (including social media).
- The use of physical, verbal or written aggression towards another adult or child.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards your own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences)
- Smoking/vaping, taking illegal drugs or the consumption of alcohol on school premises.
- Dogs being brought on to the school premises (other than authorised assistance dogs).

- We expect parents/carers to supervise their children on the yard at the end of the school day. The school will not take responsibility for accidents through lack of parental supervision.
- We also expect parents/carers and visitors to keep our children safe by adhering to the school's request to park safely outside the school gates during morning drop off and afternoon collection.

What happens if someone ignores or breaks the code?

In the event of any parent/carer or visitor of the school breaking this code, then proportionate action/s will be taken. This may include:

- A meeting with the Headteacher and/or Chair of Governors
- Formal written warning
- A ban from the school premises
- In cases where evidence suggests that behaviour would be tantamount to libel or slander, then the school will refer the matter to the County Councils Legal Team for further action
- In cases where the unacceptable behaviour is considered to be a serious and potentially criminal matter, the concerns will in the first instance be referred to the Police

Issues of conduct with the use of Social Media

Most people take part in online activities and social media as a way of keeping us connected. We use our text messaging service and SeeSaw to ensure that messages and information are communicated effectively.

Social media, whether public or private, must not be used as a medium to air any concerns or grievances against the school, staff, parents or children. We take very seriously inappropriate use of social media by a parent to publicly humiliate or criticise the school, members of staff, parents/carers or children.

Online activity that we consider inappropriate:

- Identifying or posting images or videos of children (including concerts where other children can be identified)
- Abusive or personal comments about staff, governors, children or other parents
- Bringing the school in disrepute
- Posting insulting or personal comments online
- Using social media to publicly challenge school policies or discuss issues about individual children or members of staff
- Threatening behaviour, such as verbally intimidating staff, or use of bad language

Thank you for abiding by this code in our school. Together we create a positive environment not only for the children but for all who work and visit our school.

Diolch,

D. Jacks
Chair of Governors